

Privacy Policy

About this Policy

This policy sets out how Bloodstock Auction Pty Ltd (Bloodstockauction.com) collects, uses and discloses your personal information.

If you disclose personal information to third parties this policy will not apply and you will be subject to the privacy policy of that third party.

By accessing or using Bloodstockauction.com services, you agree to the collection, use and disclosure of your personal information in the manner described in this policy.

Words defined in the Bloodstockauction.com Terms and Conditions of Use have the same meaning in this Privacy Policy.

Bloodstockauction.com and privacy

Bloodstock Auction Pty Ltd is bound by the Privacy Act (1988).

What personal information is collected?

Bloodstockauction.com collects personal information to assist it and its related bodies corporate to conduct their activities and provide the range of services they offer.

Personal information collected by Bloodstockauction.com may include:

- identification details, which may include name, birth date, gender, security questions and answers;
- bank account and credit account details;
- user ID's and passwords;
- services provided to you, including saved items and searches
- business information, such as ABN and licence number;
- information submitted in placing an advertisement, for example horses details and pricing;
- information about the devices on which you visit the Bloodstockauction.com Network, and your activities on those sites;
- third party account details (for example where you sign in through a social network);
- social profile information;
- records and content of communications with Bloodstockauction.com or any other person including records and content using Communications Services (as that term is defined in Bloodstockauction.com Terms and Conditions of Use). Please note that such records and content may be stored and scanned by Bloodstockauction.com .

How is personal information collected?

Bloodstockauction.com collects personal information in a number of ways, including:

- directly from you when you provide information directly to Bloodstockauction.com in person, by phone or in writing (whether electronic or otherwise) for example when you create an advertisement on one of our websites; when you enquire about an item on one of our websites; or in a contract with your business to provide you with our services;
- directly from you when you communicate with Bloodstockauction.com or any other person using Bloodstockauction.com Communications Services;
- from third parties such as:
 - Bloodstockauction.com related companies; resellers of Bloodstockauction.com services and service providers to Bloodstockauction.com ;
 - operators of linked or served web sites, applications and advertising on the Bloodstockauction.com network;
 - social networks where you choose to share that information when creating an account;
- from 3rd party data providers who have been directed by you to send us information on your behalf;
- through use of Bloodstockauction.com proprietary software in which personal information is stored;
- from organisations identified or described under the heading "How is personal information disclosed"

How is personal information used?

Your personal information may be used for the following purposes:

- to maintain appropriate business records;
- to research, develop, improve and use within Bloodstockauction.com products and services;
- to pre-populate / customise / provide shortcuts on our websites;
- to conduct surveys to determine use and satisfaction with Bloodstockauction.com services;
- to generate statistics in relation to the Bloodstockauction.com Network;
- for the purposes of feedback, reviews and ratings;
- to promote and market special offers and other services to you (if you do not want to receive these, please let us know by clicking [here](#));
- for purposes connected with the operation of the Bloodstockauction.com Network;
- for staff training and quality assurance;
- to personalise the site experience and / or the advertising you see when you visit sites within the Bloodstockauction.com Network.

How is personal information disclosed?

Bloodstockauction.com may disclose personal information to individuals and organisations other than Bloodstockauction.com . The organisations to which we may disclose personal information include:

- Bloodstockauction.com staff and Bloodstockauction.com related bodies corporate
- the public if you advertise with Bloodstockauction.com or use publicly available Communications Services
- individuals and organisations that advertise with Bloodstockauction.com if you submit an enquiry or seek certain services through Bloodstockauction.com - depending on your enquiry these may include:
 - private advertisers;
 - brokers;
 - operators of Linked Sites;
 - financial service providers;
 - insurance service providers;
 - If you do not want Bloodstockauction.com to disclose your personal information to these individuals and organisations, you should not submit an enquiry.
- outsourced service providers who assist Bloodstockauction.com to provide its services including:
 - information technology providers;
 - marketing and market research advisers; and
 - professional advisers.
- entities to whom you request we send your information;
- resellers of carsales services;
- organisations involved in a sale/transfer of Bloodstockauction.com assets, business or shares;
- to assist government or regulatory authorities or police;
- as we are required by law, for example pursuant to a subpoena or in accordance with unclaimed money legislation.

Where Bloodstockauction.com provides information to a third party at your request (for example where you submit an enquiry), you acknowledge that your information will be handled by that third party in accordance with its privacy policy and not in accordance with the Bloodstockauction.com privacy policy.

Maintaining personal information quality

Bloodstockauction.com strives to maintain accurate and up-to-date records. To facilitate this, please let us know if any of your details change. You may update certain personal information through your membership account (if you have one) or contact us by email.

How to access your personal information

You generally have a right to access your personal information, subject to a few exceptions provided by law. If you wish to access your personal information please use the "contact us" link at the bottom of this page. Please remember to provide as much detail as you can as this will help us to find the information. There is no charge for this service, however you may be required to verify your identity before any information is released to you.

About security and personal information

Bloodstockauction.com takes reasonable steps to protect personal information collected from misuse,

loss, unauthorised access, modifications or disclosure. Your personal information may be stored in hard copy documents, but is generally stored electronically on Bloodstockauction.com systems.

Transfer of personal information outside of Australia

Some of Bloodstockauction.com service providers are located outside of Australia, including in the United States of America and Canada. It may be necessary to disclose your personal information to those service providers for some of the purposes listed above. By providing Bloodstockauction.com with your personal information, you consent to the disclosure / transfer of your personal information outside of Australia as set out in this privacy policy.

Dealing with Bloodstockauction.com anonymously

You may deal with Bloodstockauction.com anonymously by using a pseudonym, unless Bloodstockauction.com is required or authorised by law to deal only with an identified person, or it is impracticable for us to respond to you if you have not identified yourself.

What if you don't provide personal information?

If you choose not to provide personal information when requested, Bloodstockauction.com may not be able to provide you with the full range of Bloodstockauction.com services.

Bloodstockauction.com Network, Linked Sites and personal information

When you visit a website or use an application on the Bloodstockauction.com Network, Bloodstockauction.com records anonymous information such as IP address, time, date, referring url, and other referral information, device information and location, carrier, site interactions such as your access to website features, pages accessed, content, searching activities, lead submission, and files accessed and downloaded, type of browser and operating system.

Such information collected by Bloodstockauction.com may be linked to other information Bloodstockauction.com holds about a user, compiling a complete profile about Bloodstockauction.com users' browsing activities on the Bloodstockauction.com Network.

IP Addresses: IP addresses are used by your computer every time you are connected to the Internet. Your IP address is a number that is used by computers on the network to identify your computer. IP addresses are automatically collected by our web server as part of demographic and profile data known as "traffic data" so that data (such as the Web pages you request) can be sent to you.

Bloodstockauction.com uses "cookies" and other methods to collect and store the information set out above. A cookie is a small file that stays on your computer until, depending on whether it is a sessional or persistent cookie, you turn your computer off or it expires (this may be as little as 30 days or up to 2 years, or longer in some cases).

Cookies may be used by Bloodstockauction.com or by service providers engaged by Bloodstockauction.com to provide you with the full range of services it offers, remember your preferences, remember the sites you visit on the Bloodstockauction.com Network, measure and analyse usage of the Bloodstockauction.com Network and for security.

Persistent cookies may be used to identify the sites you visit on the Bloodstockauction.com Network and to personalise the advertising that you see when you make future visits to that site or other sites. You may adjust your Internet browser settings to disable cookies. If cookies are disabled Bloodstockauction.com may not be able to provide you with the full range of Bloodstockauction.com services.

The Bloodstockauction.com Network may include links to third party web sites, co-branded web sites and applications and advertising served to the Bloodstockauction.com Network by third parties (Linked Sites). The operators of Linked Sites may collect personal information through the use of cookies and otherwise. Bloodstockauction.com is not responsible for Linked Sites and recommends you read the privacy policy of Linked Sites before disclosing your personal information.

This site uses Google analytics service. Google may record visitor's activities on the Bloodstockauction.com Network, which may include mouse clicks, mouse movement, and scrolling activity performed on the Bloodstockauction.com Network, user screen size, browser versions and other user experience based metrics.

Similar to other commercial Web sites, our Web site utilizes a standard technology called "cookies" (see explanation below, "What Are Cookies?") and Web server logs to collect information about how our Web site is used. Information gathered through cookies and Web server logs may include the date and time of visits, the pages viewed, time spent at our Web site, and the Web sites visited just before and just after our Web site, your IP address.

How we use cookies: Third party vendors, including Google, show our ads on sites on the internet. Third party vendors, including Google, use cookies to serve ads based on a user's prior visits to your website.

Users may opt out of Google's use of cookies by visiting the [Google advertising opt-out page](#). Alternatively you can opt out of a third party vendor's use of cookies by visiting the [Network Advertising Initiative](#).

We use Cookies for purposes of conducting Re-marketing Campaigns. Google's Display Network use DoubleClick Cookie. You can opt out of DoubleClick cookies by visiting [DoubleClick opt-out page](#) or [Network Advertising Initiative opt-out page](#).

If you have a problem, complaint, want to change your personal information or just wish to enquire about privacy please contact us.

Postal Address: PO Box 37 Windsor NSW 2756

Phone: 1300 849 349

Contact: Chris Foster

Email: contact@bloodstockauction.com

Bloodstockauction.com treats complaints relating to privacy extremely seriously. If you submit a concern or complaint, we will endeavor to deal with it comprehensively and reach an outcome with which all parties are satisfied. If you would like further information about privacy in Australia, please review the [Office of the Australian Information Commissioner's website](#).

How this policy changes

This policy may change over time. All changes will be published on this website.